

# Overcoming Challenges with Permitting During the Pandemic: A View from the Private Side

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Rick Campbell  
Barr Engineering Company



# Agenda

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- COVID problems
- Interaction issues
- Agency contact
- Internal communications

# COVID Problems

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- Inconsistent requirements
- Communication Issues/connectedness issues
- Supply/PPE
- Uncertainty

# Interaction Issues

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- No or limited in-person interactions
- Technology issues

# Agency Contact

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- No or limited in-person interactions
- Inconsistent interaction
- Technology inconsistency

# Internal Communications

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- Limited office availability
- Limited travel
- Systems issues
- Family commitments

# Conclusions

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- Communication needs/improvements
- Be patient and courteous
- Things continue to evolve and change